

**Main Identity**

**From:** "helpdesk" <helpdesk@clord.com>  
**To:** <Undisclosed-Recipient:>  
**Sent:** Friday, January 09, 2015 11:00 AM  
**Subject:** Re: Critical Urgent Updates for Tradenet Software

**Attention all TradeNet users**

(Please direct this circular to whom it may concern)

Our Ref: TradeNet/2015

Date: 9th Jan. 2015

**Re: URGENT UPGRADE FOR TRADENET COMMUNICATION SOFTWARE ( MHACCESS)**

We have received an URGENT email from Crimson Logic on 7th Jan. 2015.

ALL THE TRADENET USERS MUST UPGRADE ASAP.

WITHOUT UPGRADING, users might have INCONSISTENCIES of sending/receiving Tradenet permits.

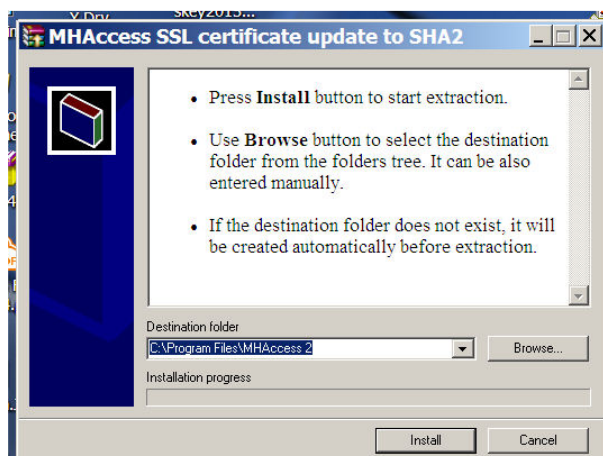
**STEP 1:**

Pls follow the web link below to download and install on your PC:

[http://www.clord.com/download/MHX\\_ProdTruststore2015.exe](http://www.clord.com/download/MHX_ProdTruststore2015.exe)

**STEP 2:**

Ensure you see the screen below before proceeding to 'Install' (Take note of "Destination folder", it should be C:\Program Files\MHAccess 2)

**STEP 3:**

End of installation

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*If, only in future, you encounter issues sending/receiving, pls follow the procedures:*

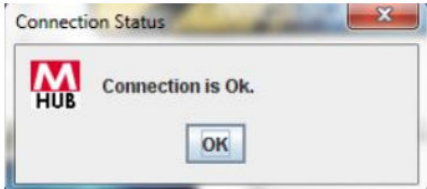
Step 1:

Go to "Communication" (near top left corner when you open iTradeConnect) ---> Setup Communication Software

Step 2



Step 3



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For further help, pls call us @ 6222 3308.

Regards.

Computer Lord ITC TradeNet Team